

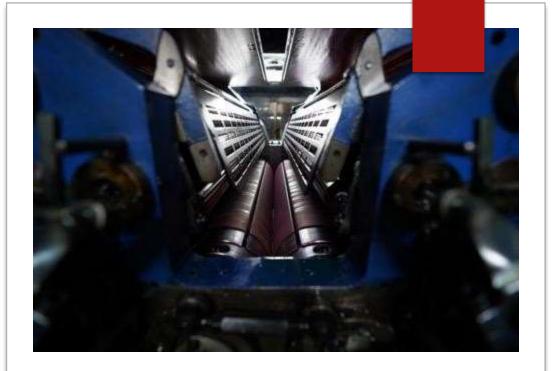
# THE ORIENT SMART ANNUAL MAINTENANCE CONTRACT

### **AMC OBJECTIVE**

THIS MAINTENANCE CONTRACT GIVES AN OPPORTUNITY TO THE END USER TO GET THEIR EQUIPMENT INSPECTED AND ADJUSTMENTS CARRIED OUT BY TRAINED ENGINEERS AND SIMULTANEOUSLY VISUALIZE THE NEED FOR THE REPLACEMENT OF SPARE PARTS IN ORDER TO MINIMIZE THE UNSCHEDULED DOWNTIME

ROUTINE MAINTENANCE SERVICES ARE ALSO GENERALLY RECOMMENDED FOR THE LONG LIFE OF THE EQUIPMENT AND ALSO MORE CRUCIALLY TO ENHANCE THE PERFORMANCE AND PRODUCTIVITY OF THE EQUIPMENT ON A DAY-TO-DAY BASIS.

THE AMC GIVES OUR PATRONS A WORRY-FREE PRODUCTION EXPERIENCE ALL YEAR ROUND.

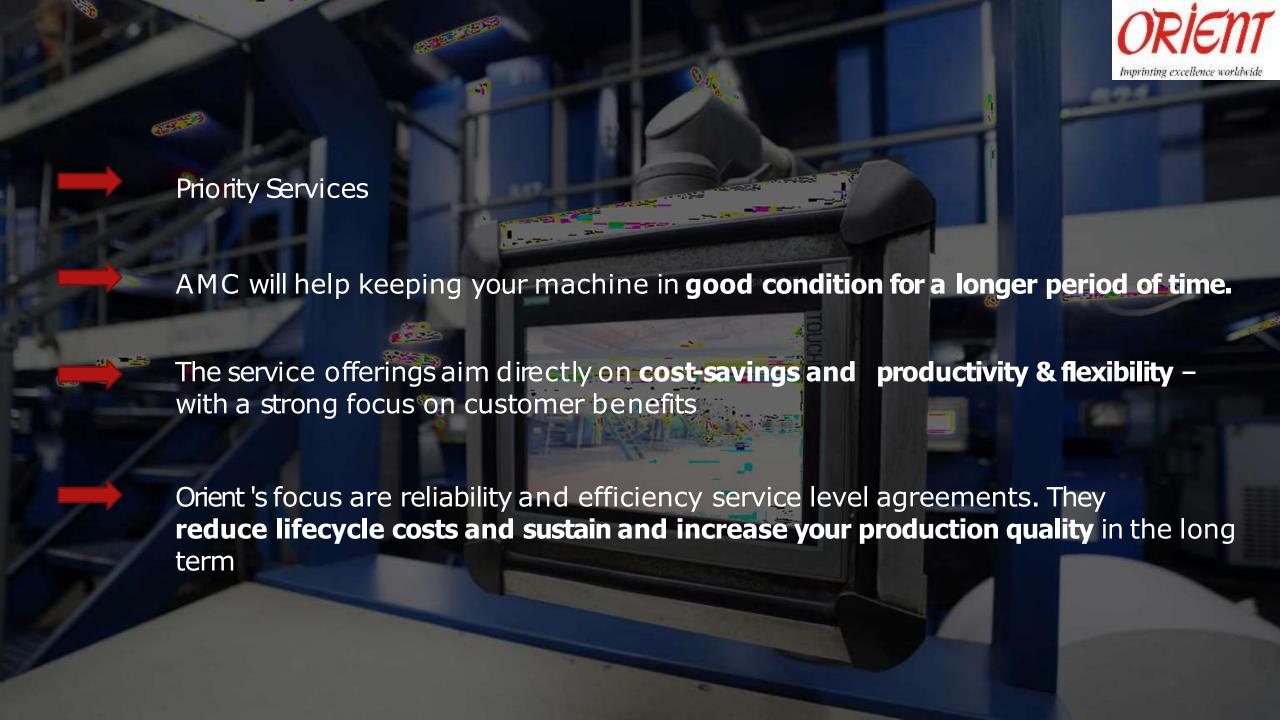


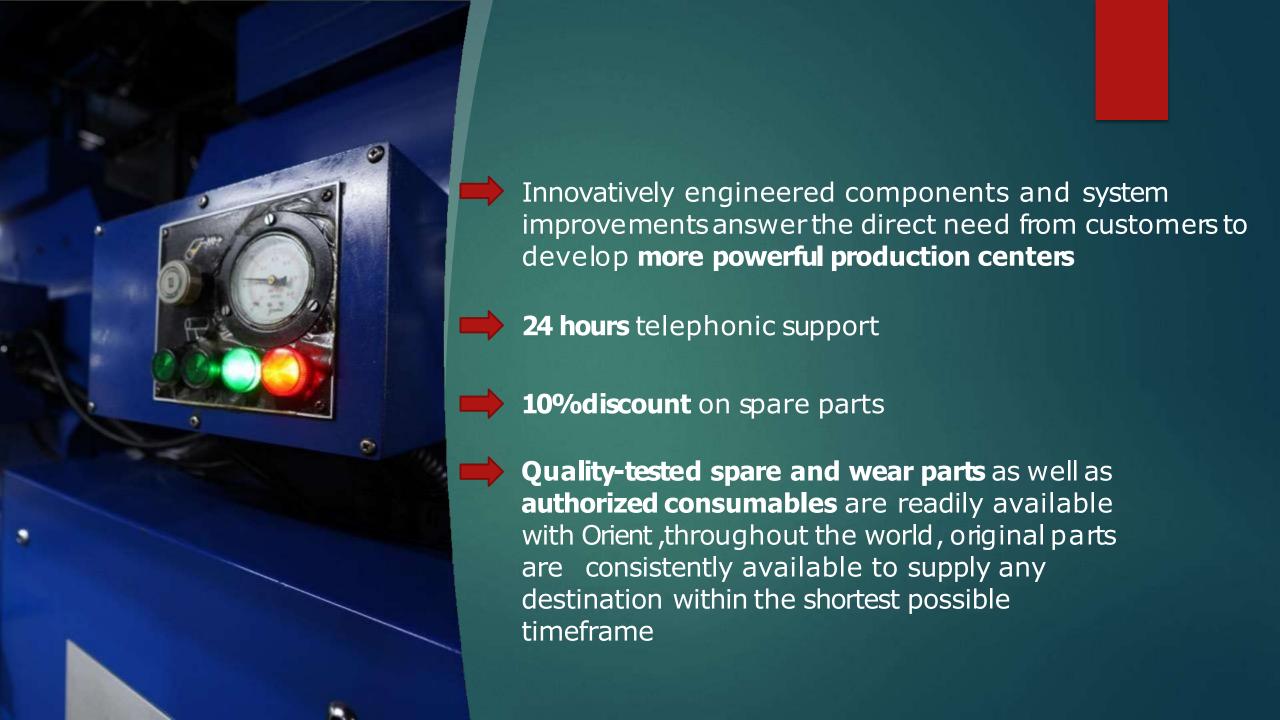




# **ADVANTAGES OF AMC**

- Our service engineers will evaluate the malfunctioning reasons and solve on a priority
- Enables you to process and eliminate faults in a targeted manner before a plant Stand still occurs
- Our efficient engineers' visit will not only provide you with a secure feeling, but also the necessary overview to proactively counteract a malfunction or a machine breakdown
- Preventive and active maintenance planning will also be done by Orient Engineers. Essentially the smooth running of your machine also becomes our responsibility.





Demanding production plans require flexible spare and wear parts management with short response times. Genuine parts from Orient, whether for planned maintenance or emergencies, offer a real competitive edge Original spare and wear parts from Orient ensure that the press will lastingly achieve top printing quality and productivity. The high quality of the spare parts is guaranteed by internal quality controls and certifications, while still being price- competitive.





## **DURATION OF CONTRACT**

The duration of the contract mentioned below shall be for a Total of 45 men days from the date of signing of the contract. The contract will expire on utilization of 45 days of service or one year whichever comes earlier

Man day shall be constructed as follows for one service engineer:

Working days ← 1 Man Day

The work may be divided on half day i.e. 4hrs





### **IMPORTANT:**



This AMC will automatically renew for coming years (AMC period) - unless and until both parties gives written requests for discontinuation to respective side



You should Log your calls for Service:

EMAL D's netrapal@tphorient.com

wasbir@tphprient.com

9810733931

9818612122





### FOR SPARE PARTS QUERY/REQUIREMENTS



spd@tphorient.com



+91 129 – 2242 – 191/192

I hope you will find these terms acceptable

We welcome any suggestions to improve the quality of support being offered to you

We look forward to serving you better. Please send us a copy as an acknowledgement